



# App Maintenance Monthly Plan

## Looking for ongoing support?

With our application maintenance plan, you can leverage an existing application longer to achieve a higher return on your investment.



If you have an unmaintained application, we can help maintain it. For a monthly fee you get a dedicated developer, version control, ongoing documentation, our PSDP process, and included time. When you have app changes, we use up your included time first then bill with a lower rate. When there are no app changes, we spend the time learning your code base, documenting your system, and cross training. You get a dedicated developer for as little as \$1,700 per year (way less than a fulltime developer onsite).

Dedicated Developer

Included Time

Dev Environment

Version Control

Documentation

Process

### Key Benefits:

- **Dedicated Developer** who learns your codebase, your processes, your culture, and becomes a valuable asset to your company.
- **Included Time** is used for completing tasks, learning your code base, documentation, and cross training.
- **Maintained Dev Environment** ready for work when you need us to research something or code.
- **Maintained Version Control** is a best practice in the industry and allows us to rollback to previous versions.
- **Documentation** of your application within our online ticket system for which you have access.
- **Process** is important for a successful coding effort. We use our Prestwood Software Development Process (PSDP) which is integrated with our online ticket system.

	Basic	Essential	Premium	Premium+
Starting At:	\$147/mo.	\$378/mo.	\$898/mo.	\$1,858/mo.
Maintained Developer Environment:	✓	✓	✓	✓
Maintained Version Control:	✓	✓	✓	✓
Built-In Dev Time:	1 Hour/Month	1 Hour/Week	1 Hour/Week	2 Hours/Week
Included Flex-Time/Month:	1 Hour	4 Hours	8 Hours	16 Hours
Total Included Time/month:	2 Hours	5.3 Hours	12.3 Hours	24.6 Hours
Hourly Service Rate:	\$110	\$99	\$95	\$92

### Included Flex-Time

Included flex-time is used for billed hourly work and can be used for any labor including tech, website, and coding. When you authorize time, the included time is ALWAYS used up first.

### Built-In Dev Time = Codebase Knowledge + Documentation

This time is for developer team oriented tasks such as developer-oriented documentation, code reviews, etc. This feature of our plan allows us to learn the features and codebase well and keeps us sharp. A developer can learn your code base either by performing work, or by study and documentation. Our approach is is a balance between the two.



If we do not take this approach (meaning we just do a task or project), we do not have the opportunity to implement best practices which save you time and money. This approach is still a light development process, but we do more of the minimums.